



Important Information About Paying For Your Care At TLC Health Network

TLC Health Network is a participating provider in many health plan networks. We participate with all the major local health insurance companies such as Blue Cross, Independent Health, Univera, and Fidelis, as well as Medicare and NY Medicaid, Worker's Compensation and No Fault. Some health plans use smaller networks for certain products they offer, so it is important to check whether we participate in the specific plan you are covered by. You can always contact your insurance company using the member services phone number found on the back of your insurance card or contact our Business Office at (716) 951-7060.

It is also important for you to know that some of the physician services you receive in the hospital may not be included in the hospital's charges. The Emergency Room physician is one example. Physicians who provide services at the hospital may be independent or they may be employed by the hospital. Some physicians may bill for their services separately and may or may not participate in the same health plans as the hospital. You can check with the physician arranging your hospital services to determine which plans that physician participates in or contact your insurance company using the member services phone number found on the back of your insurance card or contact our Business Office at (716) 951-7060.

TLC Health Network contracts with a number of physician groups, such as anesthesiologists, emergency service providers, radiologists and other specialists, to provide services at the hospital. You are encouraged to contact these groups directly to find out which health plans they participate in. Here is a list of those physician groups:

- Anesthesia
Niagara Frontier Anesthesia
4185 Seneca Road, Ste. 11
West Seneca, NY 14224
(716) 674-8189
- Emergency Care
Gatewood Emergency Services (billing as Banjo Catfish ED Phy Svcs, PLLC)
100 Witmer Road, Suite 220
Horsham, PA 19044
(800) 355-2470

- Imaging Services
Juniper Radiology
405 N French Road, Suite 104
Amherst NY 14228
(716) 689-1901

In addition, hospitals are required by law to make available information about their standard charges for the items and services they provide. This information is available at www.tlchealth.org or by contacting our Business Office at (716) 951-7060.

If you do not have health insurance, you may be eligible for assistance in paying your TLC Health Network bill. Information about financial assistance is available at registration, at www.tlchealth.org, or through our Business Office at (716) 951-7060.